



SCHMITT AND ONGARO MARINE PRODUCTS

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HORNS & WIPER MOTORS WARRANTY/REPAIR CLAIM FORM

INSTRUCTIONS

1. This claim form must be COMPLETELY filled out by the consumer. Be sure to provide a daytime telephone number to avoid delay in claim processing.
2. A copy of the original sales receipt MUST be attached.
3. Email the claim form and sales receipt to warranty@schmittsteering.com, fax to 866-329-7679, or mail to Schmitt & Ongaro, 1001 Ranck Mill Road, Lancaster PA 17602 for evaluation and further instruction.

Please Print:

Consumer Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone Number: (____) _____ Email Address: _____

Date of Purchase: ____/____/____ Place of Purchase: _____

Production Description: _____

Product Part #: _____

Please describe the problem you are experiencing. Photographs of item are very help, if available.

I select the following option (check one):

_____ I believe, the item is still within warranty, therefore, I am enclosing the sales receipt with the product for repair or replacement with the identical new or remanufactured product by Schmitt & Ongaro Marine Products.

_____ The item is out of warranty, therefore, I am enclosing the product for repair or replacement with a remanufactured item, at my expense. I acknowledge advance payment is required. *Note: Payment instructions will be included in our follow-up email containing your return authorization (RGA) information.*

SCHEDULE OF FEES

The following schedule of fees apply to all out of warranty products whether they are repaired or replaced with a remanufactured item.

HORNS

- \$50.00 for any Ongaro single trumpet horn not modified in any way.
- \$85.00 for any Ongaro dual trumpet horn not modified in any way.
- \$100.00 for a competitor single trumpet horn (or any modified Ongaro single trumpet horn)
- \$170.00 for a competitor dual trumpet horn (or any modified Ongaro dual trumpet horn)
- \$25.00 for any Ongaro single compact, hidden or drop-in horn not modified in any way.
- \$50.00 for any Ongaro dual compact or drop-in horn not modified in any way.

WIPER MOTORS - (Not including yacht motors)

- \$50.00 for any Ongaro standard duty wiper motor
- \$75.00 for any Ongaro heavy duty wiper motor